1. Filling the Dispenser
   • This dispenser is only designed for PH neutral liquid soaps. Avoid filling very thick liquids. Use of any other type of soap or liquid is not covered by our warranty.
   • When filling with liquid soap, be sure to wipe off liquid spilled on to the container. Never overfill.

2. Cleaning & Maintaining the Dispenser
   • If the dispenser is not used for a long period of time and becomes clogged, pour ONLY warm water into the dispenser and gently pump it to clear the blockage. NEVER try inserting a sharp object e.g. pin into the soap nozzle, which could irreparably damage the pump and void the warranty.
   • ONLY clean inside the dispenser with warm water; NEVER use solvents or aggressive household cleaners like bleach, acids (e.g. descalers) or ammoniabased bathroom cleaner.
   • To clean the outside of the dispenser; use warm soapy water or approved stainless steel cleaners (see Dolphin Dispensers – Cleaning and Maintenance of Stainless Steel on the following link http://www.dolphindispensers.co.uk/home/literature.php)
   • Should brown deposits, that appear to be rust or corrosion, appear around the lid or pump, remove them with a brush or pan cleaning pad and soapy water (never use an abrasive cleaner with a polished finish and only in the direction of the ‘grain’ with a brushed finish) - see above link for further information.
   • IT SHOULD BE NOTED that whilst the aforementioned deposit may appear like rust or corrosion this is very rarely the case; a good clean will usually reveal an un-corroded dispenser. The brown is usually a result of soap left on the stainless steel surface too long although changing to a milder liquid soap with a neutral PH can reduce the affects.