



Limited Liability Warranty

All Dolphin Solutions product are covered by a limited liability warranty against manufacturing defects for one year from the date of purchase, except where specifically stated on a product's data sheet (such as 2 years for most Dolphin Blue taps, 3 years and 5 years for most Dolphin Velocity Hand Dryers)

If a Dolphin Solutions Ltd product is determined by an authorised Dolphin Solutions Ltd technician to be defective either in materials or in workmanship, Dolphin Solutions Ltd will replace or cover costs for repair of the product at its own discretion. If replacement or repair is not feasible, Dolphin Solutions Ltd will refund the original purchase price of the product.

This warranty does not cover products that have not been installed in accordance with Dolphin Solutions Ltd's installation guide, or products that have been damaged through abuse, misuse, misapplication, wear and tear and battery or water compositions. This includes (but is not limited to) the following:

- Incorrect or inadequate installation.
- Inversions of supply pipes or wiring.
- Lack of sufficient cleaning and maintenance
- Pressures or temperatures exceeding recommended limits.
- Improper manipulations, tampering, bad or lapsed maintenance.
- Foreign bodies, dirt or scale introduced by the water supply.

Disclaimer

Responsibility and liability of Dolphin Solutions Ltd will be limited to replacement or refund of products if proved to be faulty due to manufacture defects. Incorrect installation, tampering and vandalism exclude Dolphin Solutions Ltd from liability.

Dolphin Solutions Ltd shall not be liable for any other expense, loss or damage; whether direct, indirect, incidental, consequential or exemplary arising in connection with the sale, installation or use of or the inability to use Dolphin Solutions Ltd products.

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